



Top Storage Questions Answered

Do I need to do anything in order to start saving money with The Storage Program?

All of our customers are put on the Storage Savings Program upon enrollment. Storage is purchased automatically starting April 1st.

How do you calculate the 20% that goes into storage?

The 20% is based off an average of your past natural gas usage from previous years.

When can I use the Natural Gas in storage?

You can start using Natural Gas in storage on November 1st.

What if I sign up at the end of the storage purchasing season?

If you sign up at the end of the storage purchasing season, usually in August, September or October, your 20% will all be purchased in these months.

For example if your first billing period with Realgy Energy Services is in October you will see that your entire 20% will be purchased in this billing period. This may come as a shock but it will help you save money this winter.

What if I signed up after November 1st will I still benefit from The Storage Savings Program?

Yes, you will begin purchasing natural gas for storage starting April 1st.

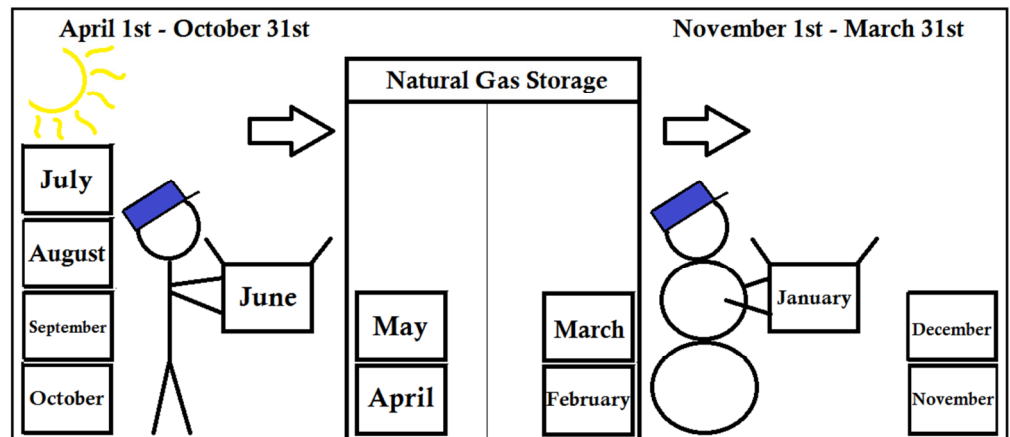
What If I cancel my account before November 1st?

Unfortunately if you cancel before November 1st you will forfeit all the natural gas currently in storage.

Storage Savings Program

Realgy Energy Services offers the Storage Savings Program to all of our natural gas customers to offset the cost of natural gas usage in the winter. Historically natural gas prices increased during the winter months when the demand for natural gas is greater.

The Storage Savings Program is just one more way Realgy Energy Services helps save you money on your utility bills



- Purchase 20% of annual gas usage from April 1st - October 31st
- Stored gas will appear on your utility bill as Storage Injection Charge*
- This is not a new or hidden fee
- Stored gas will be deducted from utility bill from November 1st – March 31st
- With a negative dollar amount reducing utility bill

*For NIPSCO accounts stored gas will be added into your monthly Gas Supply charge

If for any reason you would like to opt out of the Storage Savings Program this season, or to find out how much natural gas you have in storage please call Customer Service (877) – 300 – 6747